SJM INSTITUTE OF TECHNOLOGY, CHITRADURGA

GRIEVANCE REDRESSAL CELL

A Report on

Redressal of the Student's Grievances (2020-21)

Submitted by,

Dr. Krishna Reddy K.R. Coordinator, Prof. Gururaj T Associate Coordinator,

Grievance Redressal Cell

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14/12/2020

All the Committee members are informed to attend the meeting an 17/12/20 at 3.00 smin the Principal chamber for the reformation of the Committee

(Dr. A.c. Shorthappa)

(posherpor/ Chairman)

proceedings of the meeting held on 17/12/20

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GRIEVANCE COMMITTEE 20-21

SI. No.	Name	Designation	Department	Role
1	Dr. B.C Shanthappa	Principal	Civil Engg.	Chairman
2	Prof. Siddesh K.B.	HOD	E&C Engg.	Member
3	Prof.Poral Nagaraj	Academic Dean	C S & Engg.	Member
4	Prof. Kumara swamy K	Physical Education Director	Physical Education	Member
5	Prof. Basantha kumari	Associate Professor	C S & Engg.	Member
6	Dr. Aravinda T.V	Training & Placement officer	T&P cell	Member
7	Dr. Krishnareddy K.R	Professor	C S & Engg.	Coordinator
8	Prof. Gururaj T.	Associate Professor	C S & Engg.	Associate Coordinator

Principal Principal



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NH-4 Bypass, P.B.No:73, CHITRADURGA -577502, Karnataka State

Date: 23-03-2021

GRIEVANCE REDRESSAL CELL (GRC)

Meeting Notice

The following committee members are hereby informed to attend the meeting which is scheduled on 26-03-2021 at 4.00PM in the Principal's chamber to discuss the issues related to Student's grievances.

Sl.No.	Name	Signature	
1	Siddesh K.B.	12/	
2	Prof.Poral Nagaraj	- Co	
3	Prof. Kumara swamy K	K Hange.	
4	Prof. Basantha kumari	130	
5	Dr. Aravinda T.V	Lucinder)	
5	Dr. Krishnareddy K.R	*R.	
7	Prof. Gururaj T.	ams	

Principal & Chairman-GRC



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GRIEVANCE REDRESSAL CELL (GRC)

<u>Proceedings of the meeting held in the principal chamber, AD Block at 4.00 PM</u> on 26.03.2021

1. Agenda:

- 1. Initial remarks by the Principal/Chairman GRC
- 2. Review of previous meeting proceedings and action taken
- 3. Any other topic with the permission of the chair

2. Proceedings:

- After welcoming all the members to the meeting, the GRC Coordinator placed before
 the members the agenda of the meeting, which was already circulated along with the
 meeting notice.
- 2. The Chairman-GRC(Principal), formally welcomed the members to the meeting, and in his initial remarks, presented briefly the highlights of the agenda of the meeting. He mentioned that, most of the grievances received from the students were minor and they are resolved in the Mentors meeting with students CR's.
- 3. The coordinator gave a brief review of previous meeting proceedings and the action taken thereon:

Reformation of Grievance Committee for 2020-21

Name	Designation	Role Chairman	
Dr. B.C Shanthappa	Principal		
Prof. Siddesh K.B.	HOD	Member	
Prof.Poral Nagaraj	Academic Dean	Member	
Prof. Kumara swamy K	Physical Education Director	Member	
Prof. Basantha kumari	Professor	Member	
Dr. Aravinda T.V	Training & Placement officer	Member	
Dr. Krishnareddy K.R	Professor	Coordinator	
Prof. Gururaj T.	Associate Professor	Associate Coordinator	

4. As there was no other subject, the meeting concluded, with the Coordinator thanking all the members for their active participation.

Principal & Chairman-GRC

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GRIEVANCE REDRESSAL CELL (GRC)

Meeting Notice

Date: 26-07-2021

The following committee members are hereby informed to attend the meeting which is scheduled on 29-07-202, 3.00PM at the Principal's chamber to discuss the issues related to online Grievance Redressal System.

Sl.No.	Name	Signature
1	Siddesh K.B.	Sol
2	Prof.Poral Nagaraj	den
3	Prof. Kumara swamy K	V 24 - 108 1
4	Prof. Basantha kumari	2 Branch
5	Dr. Aravinda T.V	Inavindar
6	Dr. Krishnareddy K.R	KR + S
7	Prof. Gururaj T.	()

(Dr. B.C. Shanthappa)

Principal & Chairman-GRC



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GRIEVANCE REDRESSAL CELL (GRC)

<u>Proceedings of the meeting held in the principal chamber, AD Block at 3.00 PM</u> on 29.07.2021

1. Members present:

SI. No.	Name	Designation	Department	Role
1	Dr. B.C Shanthappa	Principal	Civil Engg.	Chairman
2	Pof, Siddesh K.B.	HOD	E&C Engg.	Member
3	Prof.Poral Nagaraj	Academic Dean	C S & Engg.	Member
4	Prof. Kumara swamy K	Physical Education Director	Physical Education	Member
5	Prof. Basantha kumari	Professor	C S & Engg.	Member
6	Dr. Aravinda T.V	Training & Placement officer	T&P cell	Member
7	Dr. Krishnareddy K.R	Professor	C S & Engg.	Coordinator
8	Prof. Gururaj T.	Associate Professor	C S & Engg.	Associate Coordinator

2. Agenda:

- 1. Initial remarks by the Principal/Chairman GRC
- 2. Review of online Grievance Redressal System
- 3. Any other topic with the permission of the chair

2. Proceedings:

- After welcoming all the members to the meeting, the GRC Coordinator placed before the members the agenda of the meeting, which was already circulated along with the meeting notice.
- 2. The Chairman-GRC (Principal), formally welcomed the members to the meeting, and in his initial remarks, presented briefly the highlights of the agenda of the meeting.
- 3. The coordinator presented the following status of the online Grievance Redressal process in the institution:
 - List of grievance cell members who are responsible to receive and dispose off the grievances online, was being framed.
 - Demonstration of online Grievance Redressal system to cell members was being done.
- 4. The meeting concluded, with the Principal thanking all the members for their active participation.

Principal & Chairman-GRC

SJM INSTITUTE OF TECHNOLOGY, CHITRADURGA GRIEVANCE REDRESSAL CELL

Academic Year (Aug to July)	Total received	grievances	Total redressed	Grievances	Average No. of days taken to redress
20-21		3		3	15